



Phone: (605)964-3307/3308 Fax: (605)964-3310

MEMORANDUM

To: All Customers

From: Cheyenne River Gas Company

Date: March 31, 2026

Subject: Transition to Weekly Delivery Schedule

Cheyenne River Gas Company would like to inform all customers that we will be transitioning to a **structured weekly delivery schedule**. This update is designed to improve delivery efficiency, provide more predictable service, and better meet the needs of all communities we serve.

Under this new system, each area will have designated delivery days to ensure consistent and reliable service. The schedule is outlined below:

- **Monday & Friday (All Directions):** Deliveries will be made across all service areas (West, Center, and East) to accommodate broader coverage and higher demand days.
- **Tuesday (West Only):** Cherry Creek, Red Scaffold, Takini, Bridger, Bear Creek, Isabel, Lantry, Dupree, and Thunder Butte
- **Wednesday (Center):** Eagle Butte, Green Grass, On The Tree, and Timber Lake
- **Thursday (East):** LaPlant, Promise, Swiftbird, Ridgeview, Armstrong, and Blackfoot

Customers are encouraged to monitor their usage and schedule deliveries according to their designated service day. Planning ahead will help ensure uninterrupted service.

If you have any questions, need to schedule a delivery, or require assistance, please contact our office and our staff will be happy to help.

We appreciate your cooperation and thank you for choosing Cheyenne River Gas Company.

Cheyenne River Gas Company



CHEYENNE RIVER GAS CO
P.O. Box 710
EAGLE BUTTE, SD 57625
(605) 964-3307

Dear Valued Customers,



Cheyenne River Gas Company would like to inform you of an important update to our propane delivery scheduling procedures. These changes are necessary to improve routing efficiency, ensure timely service, and better serve all customers, including those in outlying areas.

Effective immediately, the following order cut-off times will apply:

Out-of-Town Deliveries (outside of Eagle Butte):

- Orders must be received by **12:00 PM (Noon)** for same-day processing.
- Any orders received after 12:00 PM will be scheduled for delivery on the **next business day**.

In-Town Deliveries (within Eagle Butte):

- Orders must be received by **2:00 PM** for same-day processing.
- Orders received after 2:00 PM will be scheduled for delivery on the **next business day**.

Office Hours:

- **Monday through Friday: 8:00 AM – 5:00 PM**

Please note:

- These cut-off times apply to **all customers**, including those receiving services through **Programs and Support Services**.
- Delivery scheduling is also subject to weather conditions, road accessibility, and overall demand.
- Emergency situations will continue to be handled as a priority; however, we strongly encourage proactive ordering to prevent urgent needs.

Customer Reminder:

To avoid service interruptions, please monitor your propane tank levels regularly. We recommend placing your order when your tank reaches approximately **30% capacity** to allow adequate time for scheduling and delivery.

If you have any questions or need assistance with your order, please contact our office during regular business hours.

We appreciate your cooperation and understanding as we work to provide safe, efficient, and reliable service to all our customers.

Cheyenne River Gas Company